

APPLICATION FORM

Telco Mobile Returns

Customer Details

Business Name		Date	
Contact Person		Ticket No.	
Contact No.		Mobile No.	
Email Address			
Return Address		Postcode	

Device Access Details

Password		PIN	
Pattern (Please number in order)	* * *	Lock code is required for assessment purposes and <u>will</u> be lost during factory reset if not given	
	* * *		
	* * *		

Reason for Return

<input type="checkbox"/> Repair (please note all issues below)	<input type="checkbox"/> Returning old phone for complete setup	<input type="checkbox"/> Returning old phone for recycling	<input type="checkbox"/> Return of loan (please note any issues)
Please add relevant details			

BEFORE YOU SEND YOUR PHONE IN, PLEASE READ:

Applications and data, including music, pictures, games and other personal information may be lost during the repair process, regardless of whether lock code is supplied. It is highly recommended that you back up any data before sending your device for repair (data cannot be backed up by UBT or the repair agent). None of the parties associated with the repair process, including UBT or the service repair agent shall be responsible for the loss of any data or personal information you may suffer as a result of the repair service.

Please remove your SIM Card, Memory Card and any other accessories, and ensure your device is switched off

Please include this form with your phone and return to us via courier only. DO NOT POST.

UBT Telco 43 Heads Road Wanganui	Please Do NOT send your phone via post. Note: Please package your phone carefully as UBT takes no responsibility for any damage in transit.
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