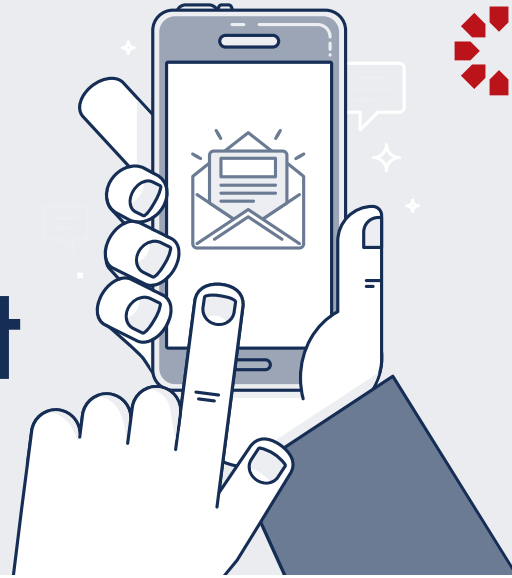


New!



# SmartConnect

## Mobile Data Sims



Customer Details			
UBT Account Name		UBT Account Number	
Contact Name			
End User Name			
Delivery Address			
Town/City		Postcode	
Phone No.			
Email Address			



Account Holder Signature			
Name			
Signature		Date	



Choose your plan:

### 4GB PLAN

NZ data

**\$34**  
per month

### 8GB PLAN

NZ data

**\$45**  
per month

### 22GB PLAN

NZ data

**\$59**  
per month

### THE PURCHASER ACKNOWLEDGES THE FOLLOWING:

#### 1. CHARGES AND BILLING

- a) All payments are to be set up by direct debit. The UBT direct debit form must be signed and returned if not already set-up prior to commencement of your new contract/dispatch of device.
- b) UBT will issue an invoice for the previous month's usage on or around the last day of each month, and direct debit will be taken on the 20th (or following work day) of the following month.
- c) We will not be responsible for incorrect direct debits if notification is not received by you for any reason (excluding due to our error).
- d) If there is a mistake on your bill, please let us know as soon as possible. We will only withhold taking the direct debit if the bill has been disputed at least 2 working days prior to payment date. If we agree there has been a mistake we will correct it.
- e) Direct debit will not commence until the dispute has been resolved mutually between UBT and the customer.

#### 2. FAIR USE POLICY

We have developed our Fair Use Policy by reference to average customer profiles and estimated customer usage.

- a) If your usage of a particular service materially exceeds estimated use patterns over any month or is inconsistent with normal usage patterns, then your usage will be deemed excessive and/or unreasonable. If your usage is excessive and/or unreasonable we may contact you to advise you that your usage is in breach of our Fair Use Policy. We may then request that you stop or alter your usage to come within our Fair Use Policy.
- b) You agree not to use the services in a manner which we consider to be an out of the ordinary or inappropriate use of the services. If your inappropriate use continues after we ask you to stop or alter the nature of such usage, we may without further notice, suspend, modify or restrict your use of the services or cancel your access to the services.
- c) Excess data is charged at \$30/GB or part GB above allotted data allowance.

#### 3. ROAMING

You may use your mobile device in other countries. This is called "roaming".

- a) Vodafone
  - i. The Vodafone \$7/day roaming fee automatically applies to your account while in a country supported by this service, unless your device is switched off or left on flight mode. Countries covered by the automatic \$7/day roaming can be found in the following link: <https://ubteam.co.nz/roaming>
  - ii. For other destinations not covered by \$7/day roaming, please visit <https://ubteam.co.nz/roaming> and refer to "Zone 2 : Rest of Europe and other popular destinations"

or "Zone 3 : Rest of world" for details on available roaming packs, and other applicable charges.

#### 4. COVERAGE AND SERVICES

We will always aim to provide reliable and high quality services. However, we cannot guarantee that the services will always be available, fault-free, and secure or that they will operate free from viruses or other harmful programmes or disabling features. The quality of our services depends partly on your equipment, hardware or device, partly on the network and partly on the other providers and telecommunications networks to which the network is connected.

These services are provided through Vodafone and are supplied subject to Vodafone "On Account" Terms & Conditions which are deemed to be incorporated in these terms. Where they are in any way inconsistent, with these terms, these terms shall prevail.

#### 5. PRIVACY

- a) We collect, use and disclose Personal Information about your Users and other representatives in accordance with:
  - i. the Privacy Act 1993;
  - ii. the Telecommunications Information Privacy Code 2003;
  - iii. the Vodafone Privacy Policy
  - iv. this Agreement
  - v. For the purposes of this Agreement, references to 'you' (or similar words) in our Privacy Policy will be construed as references to your Users and other representatives.
- b) You confirm that your Users and other representatives consent to and authorise our collection and use of their Personal Information in accordance with clause 14(a) and that you have advised such persons of their rights to access and request correction of their Personal Information in accordance with our Privacy Policy.

#### 6. UBT'S RIGHT TO END THIS AGREEMENT OR SERVICES

Notwithstanding any other clause in this Agreement, we can disconnect your connection or terminate particular services:

- a) If any of our licences to operate our network end or are suspended or any agreement with a third party which is required to provide the service expires or ends; or
- b) For any other reason, the relevant service is no longer viable, we or a service provider are unable to provide it, we or a service provider are withdrawing it from general availability, or we or a service provider are replacing it with a new service, provided that, in either case, we will try to give you advance notice and you will only have to pay any outstanding Charges incurred up to and including the time of disconnection.